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The Pipeline

Contractors honored with 'Quality of Life' Awards

Cabinet for Families and
Children Secretary Viola
Miller has cited four
contractors as key partners in
the Cabinet's efforts to fully
identify and serve families' needs.

At an awards ceremony May 21 in Frankfort, she bestowed the Cabinet's first Secretary's Quality of Life Awards on the Children's Review Program, the Kentucky Community and Technical College System (KCTCS), Maryhurst and the University of Kentucky Institute on Women and Substance Abuse.

The Cabinet contracts with many service providers, but the extraordinary contributions made by the four award-winning programs made their selection "extremely easy," Miller said.

The Children's Review Program was honored for multiple services to the Cabinet, KCTCS for its Ready to Work program, Maryhurst for a quality care initiative and the UK Institute for its targeted assessment project.

The Lexington-based Children's Review Program helps the Cabinet place children with private foster-care agencies and monitors the agencies' performance. It also helps determine appropriate payments to those agencies, based on the level and intensity of children's difficulties.

Funded by \$2 million from CFC and \$150,000 from KCTCS, Ready to Work helps welfare recipients at community and technical colleges master the skills needed to succeed in school and on the job. Now in its

third year, the program serves students at 26 of the 28 KCTCS colleges.

From fall 1999 to fall 2000, those schools increased their enrollment of welfare recipients by 37 percent.
Ready to Work recently won a Model Program Award from the American Association of Women in Community Colleges.

Maryhurst, a not-for-profit agency in Louisville, provides care for adolescents needing residential and community-based treatment. Under the quality care initiative, begun 18 months ago, Maryhurst provides focused services to children to expedite stability and permanency, and shares with the Cabinet the cost risks associated with out-of-home care.

Under the targeted assessment project, the UK Institute has placed experienced counselors at Cabinet offices in selected communities. Working with welfare recipients and other Cabinet clients, these counselors help identify problems of mental illness, substance abuse, domestic violence and learning disabilities and arrange for appropriate services.

Miller said partnerships with service providers grow more important as the Cabinet tries to address families' needs more fully through Comprehensive Family Services. The awards for contractors amount to a recognition of that fact, and next year the awards will be extended to community partners as well, she said.

"We know that we cannot do this work by ourselves," Miller said.



Executive Order Focuses On The Value of People, **Training and Accountability**

An Executive Order, which became effective on May 16, 2001 will strengthen the Cabinet for Families and Children's support of its workforce and streamline its administrative functions. The Cabinet has taken another step to improve the way it does business.

The Executive Order signed by the Governor creates an Office of Human Resource Management, which will focus on all aspects of employee services including personnel administration. professional development and training, health, safety and EEO issues. Teresa Suter, who has served the past five years as the Cabinet's Executive Director of the Office of Program Support, will assume the role of Executive Director of the Office of Human Resource Management. She will oversee the EEO Compliance Branch, the Division of Personnel and the new Division of Professional Development and Training, that has been created to reflect training's significant role and contribution to quality service for families and children.

Jeanne Baldwin, who has served the past four and a half years as the Cabinet's chief financial officer and director of the Division of Financial Management, will replace Teresa Suter as the Executive Director of

the Office of Program Support. The Executive Order organizes all functions related to the procurement of services including purchasing, contract development, leasing, capital construction and assets management in the newly created **Division of Procurement Services** within the Office of Program Support. Terry Thompson, who has been with the Cabinet since 1998 and has been serving as the Director of the Division of Outcomes Based Contracts, will serve as the Director of Procurement Services. The Order also moves the contract payments function to the Division of Financial Management.

Finally, the Executive Order abolishes the Division of Outcomes Based Contracts within the Office of Performance Enhancement, and creates the Division of Information Analysis and Reporting in OPE, a key structure that will focus on accountability and Cabinet performance. With the emphasis on outcome based contracting, this new Division will support the field and Cabinet agencies in their quest for improvement and quality service delivery. The Division of Quality Development has been renamed the Division of Quality Improvement and is headed by Mark Neff. The Contracts Accountability Branch transfers to the Division of Quality Improvement. Susie Schaaf, will remain as Executive Director of the Office of Performance Enhancement.

Yoga Class

Yoga Class meets on Wednesdays from 4:45-6:00



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Discount Coupons Available for Area Amusement Parks

The following coupons are available in the Division of Personnel for you to pick up:

- June 9 17, 2001 at Kings Island: Buy One - Get One Free! (\$19.99 per person)
- Six Flags Kentucky Kingdom: \$10 off admission! (Expires 10/28/01)

Sick Leave Needs

Deana Kimbler of Protection and Permanency in the Lake Cumberland Region is having surgery and is in need of donated sick leave. To donate time, call her office at (606) 677-4086.

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